# Complaint sheet

(fill in this form and send it back only if you want to withdraw from the contract. The complaint form must be printed, signed and included in the shipment with the claimed goods).

***Before sending the shipment back to our address, scan this completed complaint form to:*** [***info@moparshop.eu***](mailto:info@moparshop.eu)

**Addressee**

Eshop: ***www.moparshop.eu***

Company: ***Moparshop.eu – Ondrej Havlas***

Based: ***Sudovo Hlavno 87, Sudovo Hlavno, 294 76, Czech republic***

ID / VAT: ***74461826 / CZ8507101933***

E-mail: ***info@moparshop.eu***

**I am claiming the following goods**:

* **Claimed goods**:
* **Invoice number:**
* **Fault:**

* **Name and surname:**
* **Adress:**
* **E-mail:**
* **Phone:**
* **Suggested complaint method**

1. **Repair of goods**
2. **Goods replacement**
3. **Money Back**
4. **Other (describe)**

**In** *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_* , **Day** *\_\_\_\_\_\_\_\_\_\_\_\_\_*

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

**First and last name of the consumer**